



March 23, 2020

Dear Valued Customer,

At Innovation In Motion, our hearts go out to everyone affected by the Coronavirus (COVID-19) pandemic and we are committed to doing everything that we can to ensure the health and wellness of our customers, vendors, and associates. We are closely following the direction and guidance from public health organizations, including the Centers for Disease Control (CDC). While the situation remains fluid and continues to evolve almost daily, we have taken specific actions with the health of everyone in mind. As we continue to gather more information and monitor the situation, we will keep you informed and provide updates as changes occur.

**Currently, Innovation In Motion is fully operational with no impact to customer commitments.**

The spread of the Coronavirus has raised concerns regarding the potential impact on global supply chains. While we are comfortable with our current inventory positions in the short term, we will continue to assess the risk as we move through the first quarter to ensure that there is no interruption in service. We are actively monitoring the situation and are in communication with our suppliers about their plans. Our sales and support staff members can provide you with our inventory position, price quotes, order status, freight quotes, and technical support so you are armed with the most up to date information.

### Contact Information:

**260-665-2769 or [iim@mobility-usa.com](mailto:iim@mobility-usa.com)**

We very much appreciate your continued business and support. Together we will make it through this rapidly changing situation. If you have any questions, feel free to contact us.

Sincerely,

The Innovation In Motion Team