



## **Warranty Policy**

### **ORMESA**

Ormesa products are warranted for 2 years from invoice date (or manufacture date if demo) for manufacturer's defects.

Warranty is void in the following cases:

- Used by individual who exceeds rated weight capacity or height requirements
- Incorrect assembly of parts or accessories
- Unauthorized modifications or service
- Use of other-than-original replacement parts
- Parts subject to wear and tear (such as upholstery, wheels, etc.)
- Improper use or used outside of its normal intent (such as transporting objects or loads larger or heavier than intended)
- Damage caused by the lack of regular maintenance
- Exceptional events
- Failure to follow the instructions in the owner's manual